

2011-12 SSPBT Annual Program Review Update

IIA. PROGRAM SERVICES

Step 1: Check (x) the common services offered by this program. (These are services that are offered by more than one college program.)

Common Services: Explain this program's role or approach to each checked common service as appropriate

Counseling	x	ISP's International Student Counselors provides specialized services to international students.
Advising	x	ISP provides immigration and admission advising and services to international students.
Orientation	x	ISP provides quarterly orientations to new international students.
Outreach	x	ISP engages in international student recruitment, outreach and marketing.
Registration	x	ISP provides registration information to international students and register new students in COUN 200 and ESL courses.

STEP 2: Check (x) the formal instruction offered by this program (if any). Common services are offered by more than one college program.

Formal Instruction:

Courses	x	COUN 200
Workshops	x	Transfer, Nursing, Choosing a Major, UC Applications, Transfer to Private Institutions, Choosing a Career
Trainings		Name:
Seminars		Name:
Other		Explain:

Step 3: Name the unique services offered by this program. Unique services are offered only by this program (limit 9).

Step 4: Check (x) the **top 5 areas** that each unique service supports or addresses.

<u>Unique Services</u> →	International Student Orientation	SEVIS & F-1 compliance and advising	Int'l student medical insurance mgmt	Int'l admissions	Specialized counseling services	Int'l student recruitment & enrollment mgmt	Cultural adjustment & community enrichment	Centralized int'l student services & programming	Linkages with int'l institutions & NGOs
↓ <u>Supports/Addresses</u>									
Student's Academic Goals	x			x	x		x	x	
Student Equity Goals						x	x		
Student Access	x			x	x			x	
College Enrollment Goals				x	x	x		x	x
Student Retention Rates	x	x			x		x	x	
Student Persistence Rates	x	x			x			x	
College Diversity Goals				x		x			
Federal Mandates	x	x		x					x
State Mandates	x			x					
Strategic Initiatives:									
Community Collaborations	x		x				x		x
Cultural Competency	x				x	x	x		
Outreach	x	x	x		x	x	x	x	x
Individual Attention		x	x	x	x			x	
Institutional Core Competencies:									
Communication/Expression	x				x				
Information Literacy	x	x	x	x					
Physical/Mental Wellbeing	x		x		x		x	x	
Global,Cultural,Social, Env. Awareness		x		x	x	x	x		x
Critical Thinking		x	x						